



Batangas City
**Business
One
Stop
Shop**

Sa simpleng proseso, Negosyo mo ay paralo!



BUSINESS PERMITS & LICENSING OFFICE (BPLO)

CITIZEN'S CHARTER Online Registration/Renewal



ONLINE BUSINESS REGISTRATION (NEW APPLICATION)



Office or Division:	City Mayor's Office - Business Permits and Licensing Office
Classification:	Simple
Types of Transaction:	G2B - Government to Business Owners
Who may avail:	Business Owners

Checklist of Requirements	Where to Secure
Contract of Lease (if Lessee)	Lessor
Original Market Clearance (if Market Stallholders)	City Market Office
Original Special Power of Attorney (if applicant is not connected to the owner of the business)	Business Owner
Authorization Letter (if applicant is an employee of the business establishment)	Business Owner



ONLINE BUSINESS REGISTRATION (NEW APPLICATION)



Client Steps	Agency Action	Fees to be Paid	Processing Time	Person Responsible
1. Click https://business.batangacity.gov.ph/Batangas/OnlineServices/login and see attached Step-by-step process .	The application is automatically reflected at the eBOSS system.	Business Tax & other fees dependent on capitalization/ Batangas City Revenue Code of 2009 Schedule of Fees	15 minutes based on BPLO simulation activity (Dependent on the client, internet signal, etc.)	Mary Vee F. Dimaano/Licensing Officer III - BPLO
		Total: Business Tax & other fees dependent on capitalization/ Batangas City Revenue Code of 2009 Schedule of Fees	15 minutes based on BPLO simulation activity	

Section 23: Taxes on Business

(h) On newly started business, seven and one-half percent (7.5%) of one percent (1%) of the capital investment

Other Fees/Regulatory Fees: See Chapter VI: Permit Fees of Batangas City Revenue Code 2009



ONLINE BUSINESS REGISTRATION (RENEWAL)

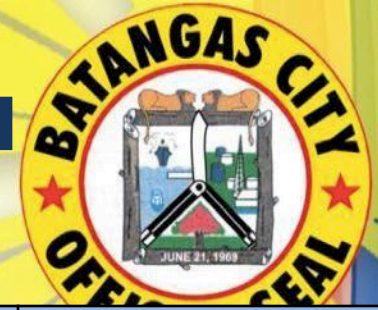


Office or Division:	City Mayor's Office - Business Permits and Licensing Office
Classification:	Simple
Types of Transaction:	G2B - Government to Business Owners
Who may avail:	Business Owners

Checklist of Requirements	Where to Secure
Original Barangay Clearance	Integrated at the BOSS
Original Market Clearance (if Market Stallholders)	City Market Office
Income Tax Return/Certification of Gross Receipts (for businesses that have main offices located elsewhere)	Bureau of Internal Revenue (BIR)
Original Special Power of Attorney (if applicant is not connected to the owner of the business)	Business Owner
Authorization Letter (if applicant is an employee of the business establishment)	Business Owner



ONLINE BUSINESS REGISTRATION (RENEWAL)



Client Steps	Agency Action	Fees to be Paid	Processing Time	Person Responsible
1. Click https://business.batangacity.gov.ph/Batangas/OnlineServices/login and see attached Step-by-step process.	The application is automatically reflected at the eBOSS system.	Business Tax & other fees dependent on capitalization/ Batangas City Revenue Code of 2009 Schedule of Fees	15 minutes based on BPLO simulation activity (Dependent on the client, internet signal, etc.)	Mary Vee F. Dimaano/Licensing Officer III - BPLO
		Total: Business Tax & other fees dependent on gross sales/Batangas City Revenue Code of 2009 Schedule of Fees	15 minutes based on BPLO simulation activity	

Section 23: Taxes on Business

On business renewals, see next slides for the fees. (Letters a, b, c, d, e, f & g)

***Note:** Section 6. City Mayor's Permit (b) 3. Total gross receipts during the preceding year and such other pertinent data which may from time to time be required - Batangas City Revenue Code of 2009

Other Fees/Regulatory Fees: See Chapter VI: Permit Fees of Batangas City Revenue Code 2009



BUSINESS REGISTRATION (RENEWAL)



(a) Manufacturers, assemblers, re-packers, processors, brewers, distillers, rectifiers and compounders of liquor, distilled spirits and wines or manufacturers of any article of commerce of whatever kind of nature, in accordance with the following schedule:

With gross sales or receipts for the preceding Calendar year in the amount of:	Amount of Tax Per Annum
Less than Php 10, 000	Php 295.00
10,000 or more but less than Php 15,000	392.00
15,000 or more but less than Php 20,000	538.00
20,000 or more but less than Php 30,000	785.00
30,000 or more but less than Php 40,000	1,176.00
40,000 or more but less than Php 50,000	1,470.00
50,000 or more but less than Php 75,000	2,352.00
75,000 or more but less than Php 100,000	2,940.00
100,000 or more but less than Php 150,000	3,920.00
150,000 or more but less than Php 200,000	4,900.00
200,000 or more but less than Php 300,000	6,861.00
300,000 or more but less than Php 500,000	10,122.00
500,000 or more but less than Php 750,000	14,256.00
750,000 or more but less than Php 1,000,000	17,820.00
1,000,000 or more but less than Php 2,000,000	24,503.00
2,000,000 or more but less than Php 3,000,000	29,403.00
3,000,000 or more but less than Php 4,000,000	35,284.00
4,000,000 or more but less than Php 5,000,000	41,164.00
5,000,000 or more but less than Php 6,500,000	42,842.00
6,500,000 or more	44,280.00 plus fifty-six and one-fourth percent
(56.25%) of one percent (1%) in excess of Php 6,500,000.00	

Manufacturers of petroleum products, natural gas or petrochemical products are subject to business tax levied under Sec.23 (a) of this Ordinance.

BUSINESS REGISTRATION (RENEWAL)



(b) On wholesalers, distributors, or dealers in any article of commerce or whatever kind or nature in accordance in the following schedule:

With gross sales or receipts for the preceding Calendar year in the amount of:	Amount of Tax Per Annum
Less than Php 1,000	Php 32.00
1,000 or more but less than Php 2,000	57.00
2,000 or more but less than Php 3,000	90.00
3,000 or more but less than Php 4,000	131.00
4,000 or more but less than Php 5,000	178.00
5,000 or more but less than Php 6,000	216.00
6,000 or more but less than Php 7,000	255.00
7,000 or more but less than Php 8,000	295.00
8,000 or more but less than Php 10,000	333.00
10,000 or more but less than Php 15,000	392.00
15,000 or more but less than Php 20,000	490.00
20,000 or more but less than Php 30,000	588.00
30,000 or more but less than Php 40,000	785.00
40,000 or more but less than Php 50,000	1,176.00
50,000 or more but less than Php 75,000	1,765.00
75,000 or more but less than Php 100,000	2,352.00
100,000 or more but less than Php 150,000	3,333.00
150,000 or more but less than Php 200,000	4,313.00
200,000 or more but less than Php 300,000	5,881.00
300,000 or more but less than Php 500,000	7,912.00
500,000 or more but less than Php 750,000	11,761.00
750,000 or more but less than Php 1,000,000	15,682.00
1,000,000 or more but less than Php 2,000,000	17,820.00
2,000,000 or more	19,959.00 plus seventy-five
percent (75%) of one percent (1%) in excess of Php2,000,000.00	

Dealers of petroleum products, natural gas or petrochemical products are subject to business tax levied under Sec. 23 (b) of this Ordinance.

BUSINESS REGISTRATION (RENEWAL)



(c) On the business of exporting and manufacturing, milling, producing, distributing, dealing or retailing of essential commodities enumerated hereunder at a rate not exceeding one-half ($1/2$) of the rates prescribed under subsections a,b, and d of this Section:

1. Rice and corn;
2. Wheat or cassava flour, meat, dairy products, locally manufactured, processed or preserved food, sugar, salt and other agricultural, marine and fresh water products, whether in their original state or not.
3. Cooking oil, cooking gas;
4. Bath and laundry soap, detergents and medicines;
5. Agricultural implements, equipment & post-harvest facilities, fertilizers, pesticides, insecticides, herbicides;
 - (a) Poultry and other animal feeds;
 - (b) School supplies; and
 - (c) Cement



BUSINESS REGISTRATION (RENEWAL)



(d) Retailers

With gross sales or receipts for the preceeding
Calendar year of Php400,000 or less
In excess of Php400,000

Rate of Tax per Annum
2%
1%



BUSINESS REGISTRATION (RENEWAL)



(e) On contractors and other independent contractors in accordance with the following schedule:

With gross receipt for the year		Php	
Less than Php	5,000		50.00
5,000 or more but less than Php	10,000		110.00
10,000 or more but less than	15,000		186.00
15,000 or more but less than	20,000		295.00
20,000 or more but less than	30,000		490.00
30,000 or more but less than	40,000		687.00
40,000 or more but less than	50,000		980.00
50,000 or more but less than	75,000		1,570.00
75,000 or more but less than	100,000		2,352.00
100,000 or more but less than	150,000		3,528.00
150,000 or more but less than	200,000		4,705.00
200,000 or more but less than	250,000		6,469.00
250,000 or more but less than	300,000		8,233.00
300,000 or more but less than	400,000		10,977.00
400,000 or more but less than	500,000		14,702.00
500,000 or more but less than	750,000		16,484.00
750,000 or more but less than	1,000,000		18,266.00
1,000,000 or more but less than	2,000,000		20,493.00
2,000,000 or more			21,600.00 plus seventy-five
percent (75%) of one percent (1%) in excess of Php 2,000,000.00			

BUSINESS REGISTRATION (RENEWAL)



(f) On banks and other financial institutions, at a rate of seventy-five percent (75%) of one percent (1%) on the gross receipts of the preceding calendar year derived from the interest, commissions and discounts from lending activities, income from financial leasing, dividends, rentals on property and profit from exchange or sale of property, insurance premium.

(g) On any business, not otherwise specified in the preceding paragraphs, at a rate of two percent (2%) of the gross sales or receipts of the preceding calendar year.

ONLINE APPOINTMENT SYSTEM



Client Steps	Agency Action	Fees to be Paid	Processing Time	Person Responsible
1. Click https://business.batangascity.gov.ph/Batangas/OnlineServices/login and see attached Step-by-step process.	1.1 Application of appointment is automatically reflected at the system 1.2 BPLO staff will accommodate the applicants	None	2 minutes based on BPLO simulation activity (Dependent on the client, internet signal, etc.)	Mary Vee F. Dimaano/Licensing Officer III - BPLO
	Total:	None	2 minutes based on BPLO simulation activity	



FEEDBACK AND COMPLAINT MECHANISM



How to send feedback

Fill-out **Client Satisfaction Measurement Form** found at the BPLO waiting area and drop it in the Drop Box. (*Click here for the Client Satisfaction Measurement form: [Questionnaire Client Satisfaction-English-BPLO](#); [Questionnaire Client Satisfaction-Tagalog-BPLO](#)*)

Also available online through this link

https://www.batangascity.gov.ph/web/images/Offices/BPLO/Citizen-Charter-Online-Business-Registration_Renewal.pdf and email the accomplished feedback form to ditas.rivera@batangascity.gov.ph

Processing the information gathered from business registrants and submitting the findings to the City Mayor as attested by the head of BPLO.

Implementation of process enhancements upon the recommendation of the BPLO Head (per discretion of the City Mayor).

How to file a complaint

1. Fill-out the [Complaint Form](#) available at Public Assistance and Complaint Desk (PACD), Public Assistance and Complaint Window (Receiving Counter 1), information desk, waiting lounge and online through this link https://www.batangascity.gov.ph/web/images/Offices/BPLO/Citizen-Charter-Online-Business-Registration_Renewal.pdf.
2. Submit to Receiving Counter Window 1, drop to Drop Box or directly submit to BPLO Head, Ms. Ditas Aguado-Rivera or send to email address ditas.rivera@batangascity.gov.ph .
3. The complaint will be routed to the concerned office section for appropriate action
4. To supplement this mechanism, the BPLO is making available contact points with different modalities (landline, mobile phone and email) to serve as complaint hotlines for business registrants. Clients will be advised to contact Ms. Ditas Aguado-Rivera at (043) 722-2252 and ditas.rivera@batangascity.gov.ph for any complaints.

FEEDBACK AND COMPLAINTS



The reforms on business registration will be sustained and further improved by soliciting feedback from businesses applying for permits.

Implementing the feedback system of the BPLO will entail the following elements

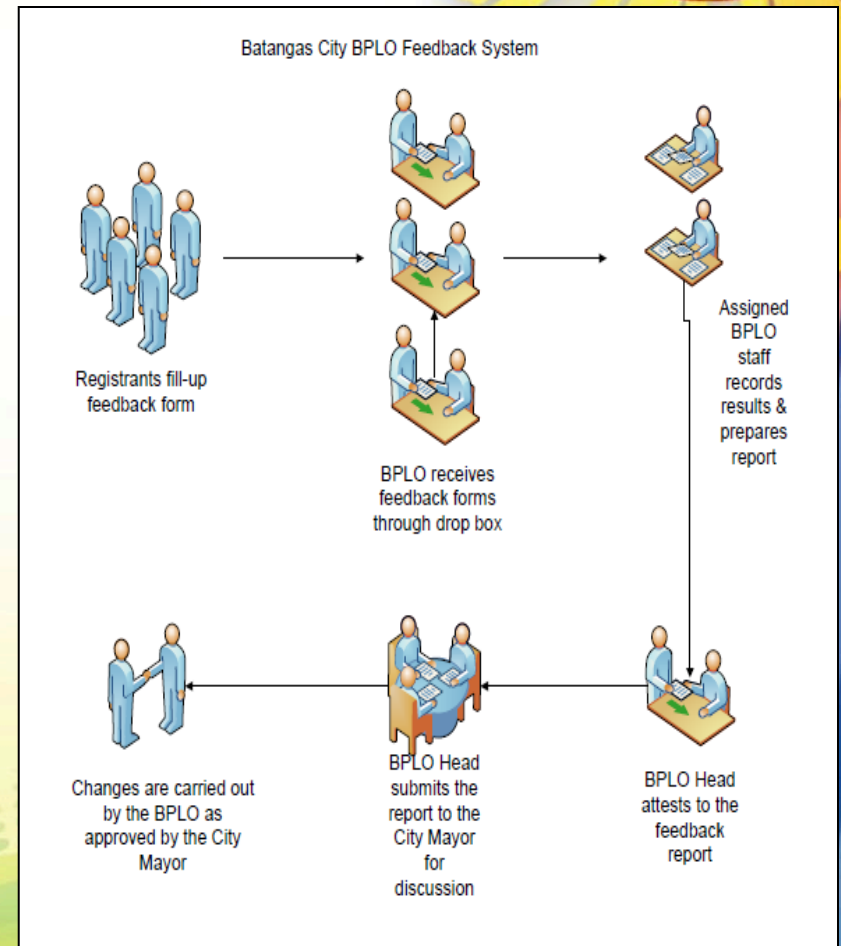
Soliciting the comments of business registrants through a feedback form to be distributed in the BPLS area, especially during the renewal period.

Processing the information gathered from business registrants and submitting the findings to the City Mayor as attested by the head of BPLO/

Implementation of process enhancements upon the recommendation of the BPLO Head (per discretion of the City Mayor).

To supplement this mechanism, the BPLO is making available contact points with different modalities (landline, mobile phone, and email) to serve as complaint hotlines for business registrants. Clients will be advised to contact

Ms. Ditas Aguado-Rivera at **(043) 722-2252** and ditas.rivera@batangascity.gov.ph for any complaints.



BUSINESS PERMITS AND LICENSING OFFICE

722-2252/403-3447



SPECIFIC BUSINESSES	SPECIAL DOCUMENT REQUIREMENTS
Employment Agency/Manpower/Recruitment Agency Manning and Crewing Services	DOLE Registration (For Local Employment) POEA Registration (For Overseas Employment) POEA License
Financial Institutions	BSP Certification of Registration or Authority to Operate
General Contractor	PCAB Licence
Cargo Freight Forwarder, Logistics	Philippine Shipper's Bureau Certificate of Accreditation (Department of Trade and Industry)

BUSINESS PERMITS AND LICENSING OFFICE

722-2252/403-3447



SPECIFIC BUSINESSES	SPECIAL DOCUMENT REQUIREMENTS
Security Agency	PCSUCLA National License, PNP License to Operate (Philippine National Police-Camp Crame)
Custom Brokerage	Bureau of Customs License
Merchant Broker	Future Commodity Merchant Broker's License (SEC)
Messengerial and Courier Services	DOTC Permit
Mining Industry	DENR Clearanace
Videogram Rental Services	Videogram Permit from Optical Media Board (OMB)

BUSINESS PERMITS AND LICENSING OFFICE

722-2252/403-3447



SPECIFIC BUSINESSES	SPECIAL DOCUMENT REQUIREMENTS
Massage Parlor	TESDA and DOH Certificate
Dealer of Rice, Corn and Wheat	National Grain Authority (NFA)
Large Scale Bakeshop Bakery	FDA License to Operate BFAD Certificate
Drug Store	FDA License to Operate/PRC License of Pharmacist
Electronic and Motor Repair Shop	DTI Accreditation
Birthing House/Maternity and Lying-In	Philhealth Accreditation
Franchised Business	Franchised Agreement

BUSINESS PERMITS AND LICENSING OFFICE

722-2252/403-3447



SPECIFIC BUSINESSES	SPECIAL DOCUMENT REQUIREMENTS
Manufacturer/Dealer/Importer of Toys	License to Operate from Bureau of Health Device and Technology (DOH)
Gasoline Station/Retailer of Liquid Fuels	DOE Certificate of Compliance
LPG Retailer/Dealer	Standard Compliance Certificate
Guns and Ammunition	PNP Clearance
Advertising	Building Permit
Learning Institution	Department of Education Registration (Primary and Secondary) CHED Certificate (For Universities/Colleges)

BUSINESS PERMITS AND LICENSING OFFICE

722-2252/403-3447



SPECIFIC BUSINESSES	SPECIAL DOCUMENT REQUIREMENTS
Transport Service, Rent-a-Car, Trucking Services	LTFRB Franchise
Pest Control	Pest Control License from Fertilizer and Pesticides Authority
Lotto Outlet	PCSO Contract
Pawnshop, Foreign Exchange Dealer, Money Changer, Remittance Agents	BSP Certificate of Registration
Lending Investor	SEC Certificate of Authority
Water Refilling Station	Certificate of Potability

BUSINESS PERMITS AND LICENSING OFFICE

722-2252/403-3447



SPECIFIC BUSINESSES	SPECIAL DOCUMENT REQUIREMENTS
Mobile Phone Distributor, Dealer and Repair Shop	NTC Certificate
Covid-19 Testing Laboratory	CHO Sanitary Permit, DOH Accreditation

